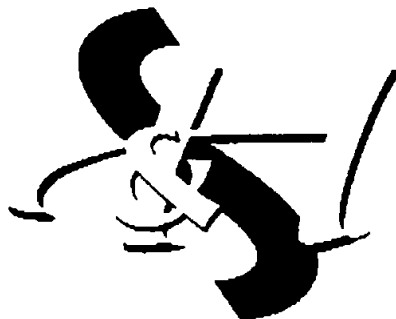


NOV 22 2004



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INTELLECTUAL PROPERTY LAW

To:	U.S. Patent & Trademark Office	From:	Ronald E. Smith
Attn:	Daniel L. Green - Art Unit 3621	Client:	1320.03
Fax:	(703) 872-9326	Pages:	15 including coversheet
Phone:	(703) 306-5539	Date:	November 22, 2004
Re:	USSN 09/682,357	CC:	Bailey Walsh & Co.

☐ Urgent ☒ For Review ☐ Please Comment ☐ Please Reply ☐ Please Recycle

Dear Examiner Green:

In response to the non-final office action mailed on July 7, 2004, we enclose the following:

- 1) Amendment Transmittal with Certificate of Facsimile Transmission under 37 CFR 1.8(a) dated November 22, 2004 (2 pages);
- 2) Petition and Fee for Extension of Time with Certificate of Facsimile Transmission under 37 CFR 1.8(a) dated November 22, 2004 (2 pages);
- 3) Credit Card Payment Form PTO-2038 in the amount of \$215.00 (1 page); and
- 4) Amendment A with Certificate of Facsimile Transmission under 37 CFR 1.8(a) dated November 22, 2004 (9 pages).

Very respectfully,

Ronald E. Smith
Reg. No. 28,761

The documentation accompanying this transmission contains information from the Law Office of Smith & Hopen, P.A., which is confidential and/or privileged. The information is intended only for the use of the individual or entity named on this sheet. If you are not the intended recipient, you are hereby notified that any disclosure, copying, distribution, or the taking of any action in reliance upon the contents of this telecopied information is strictly prohibited. If you have received this transmission in error, please notify us by telephone immediately, so that we can arrange for the return of the original documents to us at no cost to you.

NOV 22 2004

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No. : 09/682,357 Confirmation No.: 9544
Applicant: : Amatsia Kashti
Filed: : 08/24/2001
Art Unit : 3621
Examiner : Daniel L. Green

Docket No. : 1320.03
Customer No. : 21901
For : Customer Interface Unit

Faxed to Technology Center 3700 at (703) 872-9326
Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT TRANSMITTAL

1. Transmitted herewith is an amendment for this application.

STATUS

2. Applicant is an independent inventor. A statement was already filed.

EXTENSION OF TERM

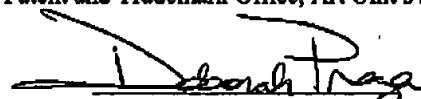
3. The proceedings herein are for a patent application and the provisions of 37 C.F.R. 1.136 apply. Applicant believes that an extension of term is required. A Petition and Fee for Extension of Time is attached hereto.

CERTIFICATE OF FACSIMILE TRANSMISSION

(37 C.F.R. 1.8 (a))

I HEREBY CERTIFY that this Amendment A, including Introductory Comments, Amendments to the Claims, and Remarks, is being transmitted by facsimile to the United States Patent and Trademark Office, Art Unit 3738, Attn: Mr. Alvin J. Stewart, (703) 872-9302 on February 20, 2004.

Dated: February 20, 2004


Deborah Preza

(Amendment Transmittal—page 1)

FEE FOR CLAIMS

4. The fee for claims (37 C.F.R. 1.16(b)-(d)) has been calculated as shown below:

	(Col.1)		(Col. 2)	(Col. 3)	SMALL ENTITY	
	Claims Remaining After Amendment		Highest No. Previously Paid For	Present Extra	Rate	Addit. Fee
Total	15	Minus	20	= 0	x \$9 =	\$0
Indep.	2	Minus	3	= 0	x \$43 =	\$0
First Presentation of Multiple Dependent Claim					+ \$145 =	\$0
					Total Addit. Fee	\$0

- * If the entry in Col. 1 is less than the entry in Col. 2, write "0" in Col. 3,
 ** If the "Highest No. Previously Paid For" IN THIS SPACE (Column 2, Row 1) is less than 20, enter "20".
 *** If the "Highest No. Previously Paid For" IN THIS SPACE (Column 2, Row 2) is less than 3, enter "3".
 The "Highest No. Previously Paid For" (Total or Indep.) is the highest number found in the appropriate box in Col. 1 of a prior amendment or the number of claims originally filed.

No additional fee for claims is required.

Very respectfully,


 SIGNATURE OF PRACTITIONER

Reg. No. 28,761
 Tel. No.: (727) 507-8558

Ronald E. Smith
 Smith & Hopen, P.A.
 15950 Bay Vista Drive, Ste. 220
 Clearwater, FL 33760

(Amendment Transmittal—page 2)

NOV 22 2004

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No. : 09/682,357 Confirmation No.: 9544
Applicant: : Amatsia Kashti
Filed: : 08/24/2001
TC/A.U. : 3621
Examiner : Daniel L. Green

Docket No. : 1320.03
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For : Customer Interface Unit

Faxed to Technology Center 3600 at (703) 872-9326
Mail Stop Amendment
Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT A**Introductory Comments**

Sir:

In response to the non-final Examiner's Action mailed 07/07/2004, having a shortened statutory period for response that expired 10/07/2004, and an extended statutory period for response set to expire 12/07/2004, the above-identified patent application is amended a first time as follows:

Amendments to the Claims are reflected in the listing of claims that begins on page 2 of this paper.

Remarks begin on page 5 of this paper.